

# FY2017 - Performance Measurement Module (Sys PM)

## Summary Report for TN-501 - Memphis/Shelby County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**

**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES and SH	3490	3312	40	41	1	10	7	-3
1.2 Persons in ES, SH, and TH	4580	4293	96	101	5	27	16	-11

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

# FY2017 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	3436	3403	134	115	-19	16	9	-7
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4515	4443	174	178	4	41	25	-16

## FY2017 - Performance Measurement Module (Sys PM)

### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO	133	13	10%	8	6%	8	6%	29	22%
Exit was from ES	317	22	7%	6	2%	14	4%	42	13%
Exit was from TH	780	28	4%	41	5%	46	6%	115	15%
Exit was from SH	0	0		0		0		0	
Exit was from PH	437	32	7%	23	5%	26	6%	81	19%
TOTAL Returns to Homelessness	1667	95	6%	78	5%	94	6%	267	16%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

## FY2017 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1669	1426	-243
Emergency Shelter Total	723	708	-15
Safe Haven Total	0	0	0
Transitional Housing Total	825	639	-186
Total Sheltered Count	1548	1347	-201
Unsheltered Count	121	79	-42

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	4695	4430	-265
Emergency Shelter Total	3552	3334	-218
Safe Haven Total	0	0	0
Transitional Housing Total	1430	1300	-130

## FY2017 - Performance Measurement Module (Sys PM)

### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	373	394	21
Number of adults with increased earned income	5	21	16
Percentage of adults who increased earned income	1%	5%	4%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	373	394	21
Number of adults with increased non-employment cash income	34	127	93
Percentage of adults who increased non-employment cash income	9%	32%	23%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	373	394	21
Number of adults with increased total income	38	143	105
Percentage of adults who increased total income	10%	36%	26%

## FY2017 - Performance Measurement Module (Sys PM)

### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	723	692	-31
Number of adults who exited with increased earned income	183	184	1
Percentage of adults who increased earned income	25%	27%	2%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	723	692	-31
Number of adults who exited with increased non-employment cash income	71	72	1
Percentage of adults who increased non-employment cash income	10%	10%	0%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	723	692	-31
Number of adults who exited with increased total income	239	241	2
Percentage of adults who increased total income	33%	35%	2%

## FY2017 - Performance Measurement Module (Sys PM)

### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4225	3920	-305
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	593	903	310
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3632	3017	-615

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4684	4761	77
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	704	1099	395
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3980	3662	-318

## FY2017 - Performance Measurement Module (Sys PM)

### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 (Oct 1, 2016 - Sept 30, 2017) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	FY 2017	Difference
Universe: Persons who exit Street Outreach	330	354	24
Of persons above, those who exited to temporary & some institutional destinations	105	81	-24
Of the persons above, those who exited to permanent housing destinations	104	130	26
% Successful exits	63%	60%	-3%

Metric 7b.1 – Change in exits to permanent housing destinations



## FY2017 - Performance Measurement Module (Sys PM)

	Submitted FY 2016	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4634	4228	-406
Of the persons above, those who exited to permanent housing destinations	1743	1860	117
% Successful exits	38%	44%	6%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	790	853	63
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	757	808	51
% Successful exits/retention	96%	95%	-1%

## **FY2017 - SysPM Data Quality**

### **TN-501 - Memphis/Shelby County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2017 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017
1. Number of non-DV Beds on HIC	456	473	508	566	1193	1097	988	902	848	1130	1321	1380		253	871	567				
2. Number of HMIS Beds	428	444	483	541	1021	1023	963	892	469	490	846	873		253	871	567				
3. HMIS Participation Rate from HIC ( % )	93.86	93.87	95.08	95.58	85.58	93.25	97.47	98.89	55.31	43.36	64.04	63.26		100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	2097	1029	3589	3302	1886	1326	1430	1063	751	829	817	851		1175	1373	1854	147	217	221	371
5. Total Leavers (HMIS)	1958	899	3388	2266	1408	874	1013	665	152	132	113	167		574	1059	1380	80	99	115	289
6. Destination of Don't Know, Refused, or Missing (HMIS)	83	14	46	71	46	18	5	26	10	1	3	8		11	3	8	25	21	33	45
7. Destination Error Rate (%)	4.24	1.56	1.36	3.13	3.27	2.06	0.49	3.91	6.58	0.76	2.65	4.79		1.92	0.28	0.58	31.25	21.21	28.70	15.57