

# FY2016 - Performance Measurement Module (Sys PM)

## Summary Report for TN-501 - Memphis/Shelby County CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2016 data for each measure and associated metrics.

RESUBMITTING FY2015 DATA: If you provided revised FY 2015 data, the original FY2015 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

***Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.***

***Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.***

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY2015	Revised FY2015	Current FY	Submitted FY2015	Revised FY2015	Current FY	Difference	Submitted FY2015	Revised FY2015	Current FY	Difference
1.1 Persons in ES and SH	1031	1042	3490	54	54	40	-14	31	31	10	-21
1.2 Persons in ES, SH, and TH	2249	2261	4580	158	148	96	-52	81	80	27	-53

b.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1 Persons in ES and SH	-	3436	-	134		-	16	
1.2 Persons in ES, SH, and TH	-	4515	-	174		-	41	

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY2015	# of Returns	Revised FY2015	# of Returns	% of Returns	Revised FY2015	# of Returns	% of Returns	Revised FY2015	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	115	87	10	7	8%	6	6	7%	5	3	3%	16	18%
Exit was from ES	313	387	11	25	6%	10	8	2%	22	16	4%	49	13%
Exit was from TH	570	976	21	54	6%	29	24	2%	26	51	5%	129	13%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	77	325	1	14	4%	3	1	0%	7	22	7%	37	11%
TOTAL Returns to Homelessness	1075	1775	43	100	6%	48	39	2%	60	92	5%	231	13%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	2015 PIT Count	Most Recent PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1525	1669	144
Emergency Shelter Total	511	723	212
Safe Haven Total	0	0	0
Transitional Housing Total	936	825	-111
Total Sheltered Count	1447	1548	101
Unsheltered Count	78	121	43

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons	2289	2303	4695	2392
Emergency Shelter Total	1012	1025	3552	2527
Safe Haven Total	0	0	0	0
Transitional Housing Total	1322	1326	1430	104

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	229	140	373	233
Number of adults with increased earned income	1	1	5	4
Percentage of adults who increased earned income	0%	1%	1%	0%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	229	140	373	233
Number of adults with increased non-employment cash income	5	17	34	17
Percentage of adults who increased non-employment cash income	2%	12%	9%	-3%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	229	140	373	233
Number of adults with increased total income	6	18	38	20
Percentage of adults who increased total income	3%	13%	10%	-3%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	271	185	723	538
Number of adults who exited with increased earned income	79	42	183	141
Percentage of adults who increased earned income	29%	23%	25%	2%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	271	185	723	538
Number of adults who exited with increased non-employment cash income	26	26	71	45
Percentage of adults who increased non-employment cash income	10%	14%	10%	-4%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	271	185	723	538
Number of adults who exited with increased total income	100	59	239	180
Percentage of adults who increased total income	37%	32%	33%	1%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1207	1768	4225	2457
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	164	253	593	340
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1043	1515	3632	2117

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1603	2515	4684	2169
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	262	457	704	247
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1341	2058	3980	1922

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in the FY2016 Resubmission reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons who exit Street Outreach	271	255	330	75
Of persons above, those who exited to temporary & some institutional destinations	101	41	105	64
Of the persons above, those who exited to permanent housing destinations	74	136	104	-32
% Successful exits	65%	69%	63%	-6%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited	1419	1806	4634	2828
Of the persons above, those who exited to permanent housing destinations	1107	1201	1743	542
% Successful exits	78%	67%	38%	-29%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons in all PH projects except PH-RRH	776	794	790	-4
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	741	753	757	4
% Successful exits/retention	95%	95%	96%	1%

## **FY2016 - SysPM Data Quality**

### **TN-501 - Memphis/Shelby County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2016 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016
1. Number of non-DV Beds on HIC	424	456	473	508	1495	1193	1097	988	803	848	1130	1321			253	871				
2. Number of HMIS Beds	378	428	444	483	972	1021	1023	963	468	469	490	846			253	871				
3. HMIS Participation Rate from HIC ( % )	89.15	93.86	93.87	95.08	65.02	85.58	93.25	97.47	58.28	55.31	43.36	64.04			100.00	100.00				
4. Unduplicated Persons Served (HMIS)	2167	2097	1029	3589	1863	1886	1326	1430	524	751	829	817			1175	1373	17	147	217	221
5. Total Leavers (HMIS)	1717	1958	899	3388	1319	1408	874	1013	88	152	132	113			574	1059	5	80	99	115
6. Destination of Don't Know, Refused, or Missing (HMIS)	107	83	14	46	97	46	18	5	5	10	1	3			11	3	0	25	21	33
7. Destination Error Rate (%)	6.23	4.24	1.56	1.36	7.35	3.27	2.06	0.49	5.68	6.58	0.76	2.65			1.92	0.28	0.00	31.25	21.21	28.70