

FY2015 Resubmission - Performance Measurement Module (Sys PM)

Summary Report for TN-501 - Memphis/Shelby County CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2016 data for each measure and associated metrics.

RESUBMITTING FY2015 DATA: If you provided revised FY 2015 data, the original FY2015 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Previous FY	Submitted FY 2015	Revised FY 2015	Previous FY	Submitted FY 2015	Revised FY 2015	Difference	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
1.1 Persons in ES and SH		1031	1042		54	54	0		31	31	0
1.2 Persons in ES, SH, and TH		2249	2261		158	148	-10		81	80	-1

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2015.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Revised FY 2015	Previous FY	Revised FY 2015	Difference	Previous FY	Revised FY 2015	Difference
1.1 Persons in ES and SH	-	-	-	-	-	-	-	-
1.2 Persons in ES, SH, and TH	-	-	-	-	-	-	-	-

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Submitted FY2015	Revised FY2015	Submitted FY2015	# of Returns	% of Returns	Submitted FY2015	# of Returns	% of Returns	Submitted FY2015	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	87	115	8	10	9%	7	6	5%	1	5	4%	21	18%
Exit was from ES	386	313	25	11	4%	8	10	3%	14	22	7%	43	14%
Exit was from TH	972	570	54	21	4%	24	29	5%	15	26	5%	76	13%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	325	77	14	1	1%	1	3	4%	8	7	9%	11	14%
TOTAL Returns to Homelessness	1770	1075	101	43	4%	40	48	4%	38	60	6%	151	14%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	2014 PIT Count	Most Recent PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1675	1525	-150
Emergency Shelter Total	617	511	-106
Safe Haven Total	0	0	0
Transitional Housing Total	937	936	-1
Total Sheltered Count	1554	1447	-107
Unsheltered Count	121	78	-43

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Unduplicated Total sheltered homeless persons		2289	2303	14
Emergency Shelter Total		1012	1025	13
Safe Haven Total		0	0	0
Transitional Housing Total		1322	1326	4

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Number of adults (system stayers)		229	140	-89
Number of adults with increased earned income		1	1	0
Percentage of adults who increased earned income		0%	1%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Number of adults (system stayers)		229	140	-89
Number of adults with increased non-employment cash income		5	17	12
Percentage of adults who increased non-employment cash income		2%	12%	10%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Number of adults (system stayers)		229	140	-89
Number of adults with increased total income		6	18	12
Percentage of adults who increased total income		3%	13%	10%

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Metric 4.4 – Change in earned income for adult system leavers

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Number of adults who exited (system leavers)		271	185	-86
Number of adults who exited with increased earned income		79	42	-37
Percentage of adults who increased earned income		29%	23%	-6%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Number of adults who exited (system leavers)		271	185	-86
Number of adults who exited with increased non-employment cash income		26	26	0
Percentage of adults who increased non-employment cash income		10%	14%	4%

Metric 4.6 – Change in total income for adult system leavers

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Number of adults who exited (system leavers)		271	185	-86
Number of adults who exited with increased total income		100	59	-41
Percentage of adults who increased total income		37%	32%	-5%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.		1207	1768	561
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.		164	253	89
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)		1043	1515	472

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.		1603	2515	912
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.		262	457	195
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)		1341	2058	717

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in the FY2015 Resubmission reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Persons who exit Street Outreach		271	255	-16
Of persons above, those who exited to temporary & some institutional destinations		101	41	-60
Of the persons above, those who exited to permanent housing destinations		74	136	62
% Successful exits		65%	69%	4%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited		1419	1806	387
Of the persons above, those who exited to permanent housing destinations		1107	1201	94
% Successful exits		78%	67%	-11%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Previous FY	Submitted FY 2015	Revised FY 2015	Difference
Universe: Persons in all PH projects except PH-RRH		776	794	18
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations		741	753	12
% Successful exits/retention		95%	95%	0%

FY2015 Resubmission - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2015 Resubmission - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2011-2012	2012-2013	2013-2014	2014-2015R	2011-2012	2012-2013	2013-2014	2014-2015R	2011-2012	2012-2013	2013-2014	2014-2015R	2011-2012	2012-2013	2013-2014	2014-2015R	2011-2012	2012-2013	2013-2014	2014-2015R
1. Number of non-DV Beds on HIC	456	473	508	566	1193	1097	988	902	848	1130	1321	1380		253	871	567				
2. Number of HMIS Beds	428	444	483	541	1021	1023	963	892	469	490	846	873		253	871	567				
3. HMIS Participation Rate from HIC (%)	93.86	93.87	95.08	95.58	85.58	93.25	97.47	98.89	55.31	43.36	64.04	63.26		100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	2097				1886				751								147			
5. Total Leavers (HMIS)	1958				1408				152								80			
6. Destination of Don't Know, Refused, or Missing (HMIS)	83				46				10								25			
7. Destination Error Rate (%)	4.24				3.27				6.58								31.25			